



# Integration Coordinator

Melissa Parr

3rd January 2020

Wonde is an innovative education technology company based in Newmarket with offices in Cornwall and Sydney (Australia). Working with 14,000 schools, Wonde utilises cutting edge technologies to help improve efficiencies for schools, the software providers they use, with regards to Wonde allows companies to easily access sensitive school data. It's incredibly difficult, expensive and time consuming for them to access data from within a school, and Wonde makes the whole process simple and cost-effective.

Wonde also helps students, teachers, and parents access education software with our innovative tools; Take a look at our website for more information

<https://www.wonde.com>

## The position

Wonde's Technical Communications Team is expanding, and there are currently several positions being recruited for. The team is responsible for coordinating and remotely installing Wonde software into schools across the country and there's no selling or cold calling involved, however, taking and making calls to schools is an integral part of the role.

### Basic responsibilities will be:

- Working with Schools directly to both arrange appointments and complete integrations
- Remotely installing our software at schools
- Contacting schools to complete approvals for applications
- Providing support for maintaining existing connections
- Achieving team targets

### Our ideal candidate will have:

- Strong 'can do' mentality
- Excellent communication skills, both written and oral with a high degree of attention to detail
- Proven Customer Service experience
- Ability to work towards and achieve targets

- Competence installing and troubleshooting software is preferable
- Good attitude towards individual success and team success

Wonde is an exciting, modern and busy environment with a 30-strong team that is focused on getting results every day, and the preferred candidate should be willing to provide a strong addition to this hardworking, goal-driven but relaxed environment.

**Full-time (8.30am-5.30pm) and part-time positions are available, paid monthly on a pro-rata basis.**

**(No agencies please)**