



WONDE

Privacy policy

At Wonde, we take privacy very seriously. We've updated our privacy policy (**Policy**) to ensure that we communicate to You, in the clearest way possible, how we treat personal information. We encourage You to read this Policy carefully. It will help You make informed decisions about sharing Your personal information with us.

The defined terms in this Policy have the same meaning as in our Terms of Use, which You should read together with this Policy. By accessing our Website and using our Service, You consent to the terms of this Policy and agree to be bound by it and our Terms of Use.

Wonde collects Your personal information

Wonde is a provider of online platforms and APIs which are simple, smart, and secure and gives schools, individuals and business owners more control and visibility of their own data and provides additional tools.

The Service involves the storage of Data about schools, companies or individuals. That Data can include personal information. "Personal information" is information about an identifiable individual, and may include information such as the individual's name, email address and what school they're attached to.

Wonde may collect personal information directly from You when You:

- register to use the Service,
- use the Service,
- have your data in a school's Management Information System,
- are included in a school integration,
- contact the Wonde support team, and
- visit our Website.

You can always choose not to provide Your personal information to Wonde, but it may mean that we are unable to provide You with the Service.

Wonde may receive personal information from You about others

Through Your use of the Service, Wonde may also collect information from You about someone else. If You provide Wonde with personal information about someone else, You must ensure that You are authorised to disclose that information to Wonde and that, without Wonde taking any further steps required by applicable data protection or privacy laws, Wonde may collect, use and disclose such information for the purposes described in this Policy.

This means that You must take reasonable steps to ensure the individual concerned is aware of and/or consents to the various matters detailed in this Policy, including the fact that their personal information is being collected, the purposes for which that information is being

collected, the intended recipients of that information, the individual's right to obtain access to that information, Wonde's identity, and how to contact Wonde.

Where requested to do so by Wonde, You must also assist Wonde with any requests by the individual to access or update the personal information You have collected from them and entered into the Service.

Wonde collects, holds, and uses Your personal information for limited purposes

Wonde collects Your personal information so that we can provide You with the Service and any related services You may request. In doing so, Wonde may use the personal information we have collected from You for purposes related to the Services including to:

- verify Your identity,
- administer the Service,
- notify You of new or changed services offered in relation to the Service,
- carry out marketing or training relating to the Service,
- assist with the resolution of technical support issues or other issues relating to the Service,
- comply with laws and regulations in applicable jurisdictions, and
- communicate with You.

By using the Service, You consent to Your personal information being collected, held and used in this way and for any other use You authorise. Wonde will only use Your personal information for the purposes described in this Policy or with Your express permission.

Wonde can aggregate Your non-personally identifiable data

By using the Service, You agree that Wonde can access, aggregate and use non-personally identifiable data Wonde has collected from You. This data will in no way identify You or any other individual.

Wonde may use this aggregated non-personally identifiable data to:

- assist us to better understand how our customers are using the Service,
- provide our customers with further information regarding the uses and benefits of the Service,
- enhance school productivity, including by creating useful school insights from that aggregated data and allowing You to benchmark Your schools performance against that aggregated data, and
- otherwise to improve the Service.

Wonde takes steps to protect your personal information

Wonde is committed to protecting the security of Your personal information and we take all reasonable precautions to protect it from unauthorised access, modification or disclosure.

Your personal information is stored on secure servers that have SSL Certificates issued by leading certificate authorities, and all Data transferred between You and the Service is encrypted. You can find out more about our security arrangements and our data protection measures on our [security information page](#).

However, the Internet is not in itself a secure environment and we cannot give an absolute assurance that Your information will be secure at all times. Transmission of personal information over the Internet is at Your own risk and You should only enter, or instruct the entering of, personal information to the Service within a secure environment.

We will advise You at the first reasonable opportunity upon discovering or being advised of a security breach where Your personal information is lost, stolen, accessed, used, disclosed, copied, modified, or disposed of by any unauthorised persons or in any unauthorised manner.

Wonde only discloses Your Personal Information in limited circumstances

Wonde will only disclose the personal information You have provided to us to entities outside the Wonde group of companies if it is necessary and appropriate to facilitate the purpose for which Your personal information was collected pursuant to this Policy, including the provision of the Service.

However, You should be aware that Wonde may be required to disclose Your personal information without Your consent in order to comply with any court orders or other legal process, if such disclosure is required by law. Where possible and appropriate, we will notify You if we are required by law to disclose Your personal information.

You may request access to Your personal information

It is Your responsibility to ensure that the personal information You provide to us is accurate, complete and up-to-date. You may request access to the information we hold about You, or request that we update or correct any personal information we hold about You, by setting out Your request in writing and sending it to us at privacy@wonde.com.

Wonde will process Your request as soon as reasonably practicable, provided we are not otherwise prevented from doing so on legal grounds. If we are unable to meet Your request, we will let you know why. For example, it may be necessary for us to deny Your request if it would have an unreasonable impact on the privacy or affairs of other individuals, or if it is not reasonable and practicable for us to process Your request in the manner You have requested.

We'll only keep Your personal information for as long as we require it for the purposes of providing You with the Service.